

LIMITED PRODUCT WARRANTY

USI Technologies & Update Systems guarantees that its LED Lighting fixtures to be free from defects in lighting operation, material and workmanship for 5 years from the date of shipment. If this LED fixture does not meet this warranty, we will send you a replacement product. The USI Technologies products are very good products and are designed for many years of service. If there is a problem, we will try to resolve it in a very quick, professional manner without hassle.

Warranty claims should be submitted via email to your USI Technologies contact or sales@update-systems.com. LED fixtures may be required to be returned for inspection. Any returns must have a factory issued RMA number before being returned.

The Factory Warranty excludes damaged resulting from improper installation, abuse, accidents, over-voltage, and extremely high temperatures. Proper installation to all applicable electrical codes and standards is required to be considered for warranty. Physical damage to the fixture is not covered by this Factory Warranty. Certain Chemicals or Liquids can also affect electronic components or construction potentially voiding warranty.

This Factory Warranty does not include any labor costs or equipment costs required for removal or installation. Liability for any other external damages or consequential costs is excluded. Any claim in total shall not exceed the value of the failed LED fixture.

The LED arrays are considered defective when a total of 10% or more of the individual LED's fail to light. If 10% or more of the individual LED's in the fixture fail to light, we will consider it warranty under this policy.

USI Technologies products are proudly MADE IN THE USA